

Enline Extinguishes Burning Identity Management Problems

Buckinghamshire & Milton Keynes Fire Authority tackles security issues across the brigade with new Single Sign On Solution from Enline

Buckinghamshire & Milton Keynes Fire Authority has enlisted help from integration experts Enline plc to address identity and access management issues faced by staff, using Imprivata® OneSign® Single Sign-On solution.

Identity management within the Authority had been an ongoing issue because of the numerous passwords required to log on to the ever increasing number of IT based applications. As a result calls to the service desk rose dramatically due to forgotten passwords, and there was a potential for breaches in security, due to the possibility of staff sharing passwords.

Ivor Dempsey, IT Support Technician at Buckinghamshire & Milton Keynes Fire Authority, commented: "Users were struggling to remember the numerous passwords required to access the various applications. Combined with the headache caused by shift patterns and monthly password changes, our service desk was receiving a significant number of calls relating to password problems".

"Enline plc proposed Imprivata Single Sign-On solution, OneSign which has enabled us to provide to single sign on access to multiple applications for all our users, without being invasive to our existing infrastructure. Enline rolled it out to 300 users, across 20 fire stations, without the need for any modifications to our existing applications."

Mike Nelsey, Managing Director at Enline, said: "Buckinghamshire & Milton Keynes Fire Authority recognised the need to prioritise user experience, minimising frustrations whilst improving operational effectiveness and security. Enline's Identity Connects™ framework helps organisations improve their approach to identity and access management and ensures business benefits are speedily achieved."

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About Enline plc

Enline plc has established itself as a market leader in Identity and Access Management (IAM) – providing solutions to customers across Public and Corporate sectors – from SSO through Web Access Control to Roles and Provisioning. Enline's Identity Connects™ uses a considered approach which ensures the successful delivery of Identity Management projects realising business benefits.

Enline's client base, to which it provides consultancy, implementation, project management and ongoing support services include Health, Local Authority, Police and Corporate organisations.

For further information, please visit www.identityconnects.com.